

## Current Applications of AI



AI is deployed across many diverse industries with the primary goal to enhance efficiency and alleviate the workload on humans. The transformative impact of AI is evident in its widespread applications and below are examples of applications where artificial intelligence can be harnessed, and tailored to meet the unique demands and challenges of their respective industries:

**Education:** AI programs are increasingly utilized for tasks such as grading students' assignments and to provide a tailored learning experience. Platforms like Carnegie Learning leverage AI to furnish students with personalized feedback on their work, along with customized testing and learning modules.

**Healthcare:** AI serves a crucial role in monitoring, diagnosing, and treating patients. Platforms such as IBM Watson Health, empower medical professionals by allowing them to articulate queries in natural language, receiving swift responses.

**Finance:** AI is integral across various applications, from personal finance tools to Wall Street operations. Tax return software like TurboTax employs AI-powered technology to offer financial tips derived from personal data gathered through the program. Additionally, on Wall Street, traders and statisticians increasingly rely on artificial intelligence to analyse substantial volumes of data used in investment trading.

**Business:** From supporting customer service teams with automated chats to analysing data within Customer Relationship Management (CRM) programs, AI is extensively used in Business applications. In CRM applications, clients' past purchasing patterns are analysed to develop personalized product recommendations and predict future behaviours. Additionally, AI plays a crucial role in the recruitment process, aiding HR teams in the efficient screening of large volumes of resumes to pinpoint the most qualified candidates.

**Online Marketing:** AI has evolved into a crucial component for marketers, significantly enhancing the personalization of content sent to potential clients. With the aid of AI, email marketers can craft personalized messages for each customer, improving the likelihood of conversion. Furthermore, it is possible to use AI to build a custom website from the ground up in just a few minutes.

**Manufacturing:** Factories rely heavily on AI technology to automate and streamline manufacturing processes. With AI, manufacturers can establish smart operations, to reduce costs. By minimizing downtime and optimizing stock levels, AI can contribute to a more efficient and resourceful manufacturing operation.

**Voice Recognition:** Voice recognition has seamlessly been integrated into our daily lives. Whether instructing Siri to set a timer or querying Alexa about the weather, AI is learning to understand us better. AI learns to provide responses more tailored to our personalities, such as suggesting personalized song choices or refining search results.

**Transportation:** The prominent application for AI in transportation is autonomous vehicles, ranging from drones to cars. However, beyond autonomous vehicles, AI is employed in predicting and managing traffic, as well as anticipating flight delays. In ride-sharing services, AI technology is utilized to forecast surges in demand, increasing the availability of drivers in areas expected to experience high demand.

**Chatbots:** Chatbots are used to filter the number of people who interact with real customer service agents and provide immediate answers. These automated systems respond to basic questions by recognizing specific keywords input by customers. While some chatbots offer near-human-level customer service, others primarily guide customers to the appropriate department.

**Law:** AI is revolutionizing the legal profession by assisting professionals in law firms with the review and analysis of documents. During the discovery phase, NLP efficiently sifts through thousands of documents to identify and prioritize those that are most relevant. AI is also employed to forecast diverse case outcomes for trials, providing lawyers with insights into the likelihood of success or indicating whether a settlement may be more prudent.

**eCommerce:** Online stores leverage AI to understand the preferences of individual shoppers and use this information to generate personalized product recommendations. The data collected by AI during online shopping sessions is further utilized in other e-commerce tools, notably in ad retargeting.

**Security:** AI plays a crucial role in minimizing threats, both in physical security for in-person events and in the realm of cybersecurity. In physical security, technologies like facial recognition and biometric registration collaborate with AI to scan event attendees, enhancing the accuracy of security checks and reducing the likelihood of errors. In the domain of cybersecurity, AI is trained to identify new threats, including malware or bots, and actively works to remove them from a system. This proactive approach helps safeguard sensitive data, mitigate vulnerabilities, and fortify overall cybersecurity measures.

**Banking:** AI security programs designed for customer authentication play a pivotal role in enhancing account security and detecting/preventing fraudulent activities. These systems leverage artificial intelligence to strengthen authentication processes, making it more challenging for unauthorized access or fraudulent transactions. AI is also instrumental in processing large volumes of data for compliance-related activities such as Anti-Money Laundering (AML) and Know Your Customer (KYC).

**Streaming Services:** Media streaming services are akin to online shopping in the sense that they utilize AI to comprehend a user's preferences and deliver personalized recommendations. This is evident when, for instance, Spotify plays the next song based on a user's choice or when Netflix presents a preview of a show influenced by the user's viewing history. In these instances, AI technology is actively working to enhance the user experience by tailoring content suggestions to individual preferences.